



# We're putting better health *well* within reach



Walgreens is a trusted and convenient local health destination that millions of Americans rely on every day. For more than 120 years, we have delivered care with a personal connection through our network of neighborhood pharmacies and our innovative health services and products.

At our core is a foundation of pharmacy and health expertise, and our team members provide essential services that help people achieve better health outcomes at an affordable cost.

## Our priorities

We are boldly committed to creating a better world through health and wellness.



### Exceptional pharmacy & retail services

Dispense medicines, improve health service access, provide high-quality health and beauty products, and offer omnichannel convenience.



### Medication adherence

Promote adherence-improving programs, including 90-day prescriptions, medication synchronization, and medication therapy management.



### Neighborhood health destination

Leverage our thousands of locations — and the 9 million customer interactions daily — to provide easier, more connected care.



### Accessible, equitable & convenient clinical trials

Build on our nationwide presence and trusted brand to connect trial sponsors with a diverse patient population, including those in socially vulnerable communities.



### Immunizations & essential health services

Reduce preventable disease and healthcare spending by administering immunizations and providing health screenings, diagnostic testing, and treatment.



### Digital platforms to improve health outcomes

Provide access to services like Refill by Scan, refill notifications, pill reminders, telehealth, and in-store pick up, drive-thru, or home delivery.



## Support for current & future pharmacists

- Empower pharmacists to spend more time with patients and provide essential care
- Partner with pharmacy school deans to identify ways to attract, recruit, and create a dynamic workplace
- Leverage centralized services and micro-fulfillment; deploy flexible store and staffing models
- Rebuild the talent pipeline, address staffing challenges, and improve job satisfaction and patient interactions

## United States fast facts



**8,700+** stores



**9 million**  
customers served daily



**800 million**  
prescriptions filled (FY23)

**78% of America**

lives **within 5 miles**  
of a Walgreens

**238,000+**  
**employees**  
(**85,000+** providing  
healthcare services)

**\$8.6 million**  
worth of flu shot  
vouchers donated  
since 2019 in support  
of health equity  
for underserved  
communities



**16 distribution**  
**centers**

**50% of stores**  
are in **underserved**  
communities

**113.4 million**  
active members of **myWalgreens®**

## Our global presence

**330,000**  
employees in **8 countries**



Walgreens Boots Alliance

- An integrated healthcare, pharmacy, and retail leader **servicing millions of people** every day, with a **170-year heritage** of caring for communities.
- Walgreens and Duane Reade are our two retail pharmacy and healthcare brands making up the U.S. Retail Pharmacy segment of Walgreens Boots Alliance. Together, they form one of the **largest and most trusted drugstore chains** in the U.S.
- With approximately **12,500 locations across the U.S., Europe, and Latin America**, we play a critical role in the healthcare ecosystem.
- We are the **largest retail health, pharmacy, and daily living destination** across the U.S. and Europe.
- Our portfolio of consumer brands: Walgreens, Boots, Duane Reade, the No7 Beauty Company, and Benavides in Mexico.

