



Walgreens Boots Alliance Fact Sheet

All figures in this document are as of August 31, 2023 unless otherwise noted.

Company Overview

- Walgreens Boots Alliance (Nasdaq: WBA) is an integrated healthcare, pharmacy and retail leader serving millions of customers and patients every day, with a 170-year heritage of caring for communities.
- Purpose: More joyful lives through better health.
- Vision: To be the leading partner in reimagining local healthcare and wellbeing for all.
- WBA is the largest retail health, pharmacy and daily living destination across the U.S. and Europe with a presence in nine countries. This includes:
 - More than 12,500 retail locations across the U.S., Europe and Latin America
 - Approximately 330,000 team members, more than 31,000 pharmacists globally
 - A portfolio of healthcare-focused investments located in several countries, including the U.S. and China
- Sales of \$139.1 billion in fiscal year 2023 (WBA fiscal year runs Sept. 1 through Aug. 31).

Business Segments

U.S. Retail Pharmacy:

- Walgreens and Duane Reade are the company's flagship brands and together form one of the largest drugstore chains in the U.S.
 - 8,701 drugstores in 50 states, the District of Columbia, Puerto Rico and the U.S. Virgin Islands.
 - Approximately 78% of the U.S. population live within five miles of a Walgreens.
 - Approximately 9 million in-store and online customer interactions each day.
 - Walgreens loyalty program, myWalgreens, has more than 113 million active program members.
 - Micro-Fulfillment Centers: Operating 11 automated micro-fulfillment centers that use automation technology to fill prescriptions, freeing up more of pharmacists' time to provide clinical services.
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U.S. Healthcare:

- The U.S. Healthcare segment is anchored by WBA's majority owned and wholly owned businesses and powered by a nationally-scaled, locally-delivered healthcare platform and clinical programs:
 - VillageMD: There are currently approximately 870 total VillageMD clinics, inclusive of Summit Health and CityMD, including 217 co-located at Walgreens stores, that provide patients with full-service primary care. WBA is the largest shareholder of VillageMD with approximately 53% ownership.
 - Shields Health Solutions: Shields is a leader in the large, fast-growing market of specialty pharmacy, and is the premier health system-owned specialty pharmacy integrator in the U.S.
 - CareCentrix: A leading player in the post-acute and home care sector, providing care coordination and outsourced benefit management services, CareCentrix, is the only independent, home-centered platform that coordinates care to the home for health plans, patients and providers.
- These industry leading businesses and the organic Walgreens Health business make up the company's U.S. Healthcare segment.
- Walgreens Health Corners: In collaboration with participating payor partners, Walgreens provides in-store clinical and non-clinical services from Health Advisors, who are healthcare professionals.

Business Segments Cont.

International:

Includes 3,665 pharmacy-led health and beauty retail stores in four countries, with a growing online presence. International brands include:

Boots:

- Nearly 90% of the UK population lives within 10 minutes of a Boots store
 - More than 2,500 stores located in the UK, Thailand and the Republic of Ireland
 - Boots Advantage Card loyalty program has more than 15.1 million members
 - Boots also has franchise operations in the Middle East and Indonesia
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- More than 1,100 **Farmacias Benavides** locations in Mexico.
 - WBA also owns the combined **GEHE** and **Alliance Healthcare** pharmaceutical wholesale operation in Germany.
 - **No7 Beauty Company:** Portfolio of highly regarded beauty brands available online and in more than 22,000 retail outlets across 29 markets worldwide.
 - **WBA Global Sourcing:** WBA Global Sourcing leads the development, maintenance and delivery of WBA owned brand products that span the categories of health and wellness, beauty and personal care, grocery, general merchandise and more. The team works with suppliers to help ensure WBA owned brands provide both value and quality for customers.

Environmental, Social & Governance

WBA's ESG strategy is rooted in the company's purpose to help people live more joyful lives through better health. WBA continues to focus on work supporting healthy communities, enabling a healthy planet, building a sustainable marketplace and providing a healthy and inclusive workplace. Highlights and progress in fiscal year 2022 include:

- \$100M: Donated to support the health and wellbeing of communities around the world
- 350M+: Women and children received life-saving vitamins through the company's partnership with Vitamin Angels
- 21.2%: Reduction in carbon emissions from the company's baseline in 2019
- 69M+: COVID-19 vaccinations administered to date as of Aug. 31, 2022
- \$324M+: Raised for Red Nose Day, an annual fundraising campaign launched in 2015 to end the cycle of child poverty and ensure a healthy future for all children

Diversity, Equity & Inclusion

WBA is creating a culture where diversity, equity and inclusion are at the center of everything we do and creating an environment where everyone—patients, customers, team members, communities and suppliers—feels valued and respected. Highlights and progress in fiscal year 2022 include:

- 32.4%: Increase in Business Resource Group (BRG) memberships globally, equivalent to 1,195 new members
- 10.6%: Increase in trainee participation in the Retail Employees with Disabilities Initiative (REDI) U.S. program from fiscal year 2021
- \$625M+: Total spend with Tier-1 diverse suppliers in the U.S., an increase of \$103.9M over fiscal year 2021
- 34.8K: Hours of DEI e-learning training completed by more than 87,000 team members in the U.S.
- 9M+: COVID-19 vaccines administered in medically vulnerable areas through our Walgreens pharmacies and Health Equity Clinics in underserved communities
- 64K: HUG (Hello, Understand, Go the Extra Mile) Inclusion training modules completed by Boots team members to create a more inclusive shopping environment for all

Executive Committee

- **Executive Committee - U.S.-Based:**

- Tim Wentworth, Chief Executive Officer, WBA
- Kevin Ban, M.D., Executive Vice President and Global Chief Medical Officer, WBA
- Tracey Brown, Executive Vice President and President, Walgreens Retail and U.S. Chief Customer Officer
- John Driscoll, Executive Vice President and President, U.S. Healthcare
- Danielle Gray, Executive Vice President and Global Chief Legal Officer, WBA
- Manmohan Mahajan, Interim Global Chief Financial Officer, WBA
- Holly May, Executive Vice President and Global Chief Human Resources Officer, WBA
- Neal Sample, Executive Vice President and Chief Information Officer, WBA
- Rick Gates, Senior Vice President and Chief Pharmacy Officer, Walgreens Co.
- Charles V. Greener, Senior Vice President and Global Chief Public Affairs Officer, WBA
- Beth Leonard, Senior Vice President and Chief Communications Officer, WBA

- **Executive Committee - Based Internationally:**

- Ornella Barra, Chief Operating Officer, International, WBA

Board of Directors

- Stefano Pessina, Executive Chairman, WBA
- Tim Wentworth, Chief Executive Officer, WBA
- Ginger L. Graham, Lead Independent Director, WBA, Former President and Chief Executive Officer, Amylin Pharmaceuticals
- Janice M. Babiak, Former Managing Partner, Ernst & Young LLP
- Inderpal S. Bhandari, Former Global Chief Data Officer, IBM Corporation
- Bryan C. Hanson, Chief Executive Officer, 3M Health Care Business Group
- Valerie B. Jarrett, Chief Executive Officer, Obama Foundation
- John A. Lederer, Senior Advisor, Sycamore Partners
- Dominic Murphy, Co-Head of UK Investments, CVC Capital Partners
- Tom Polen, Chairman, CEO and President, BD (Becton, Dickinson and Company)
- Nancy M. Schlichting, Former Chief Executive Officer, Henry Ford Health System

For more information, please visit the WBA.com [leadership page](#).

