

CSR

Performance Data

Fiscal 2019



Walgreens Boots Alliance



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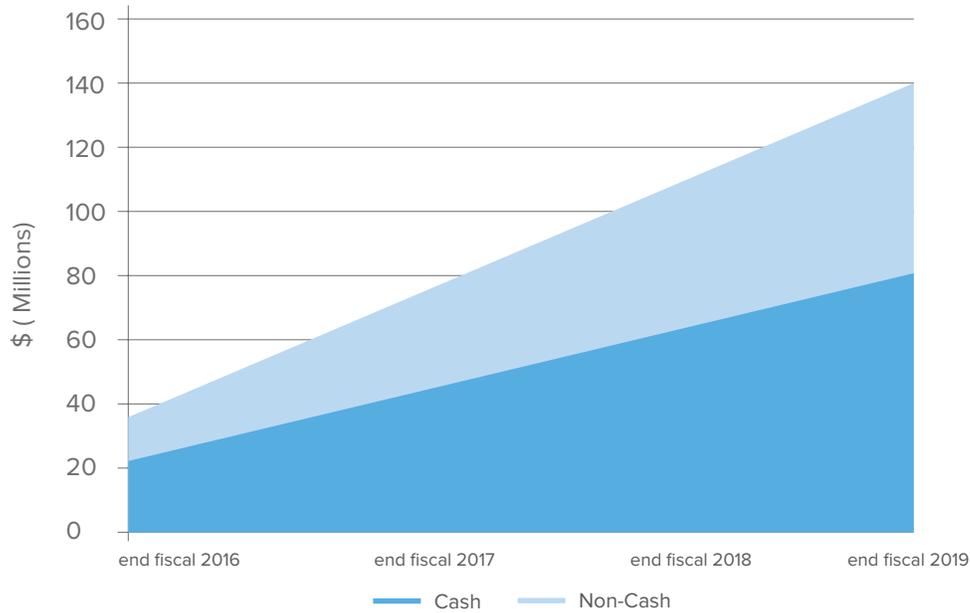
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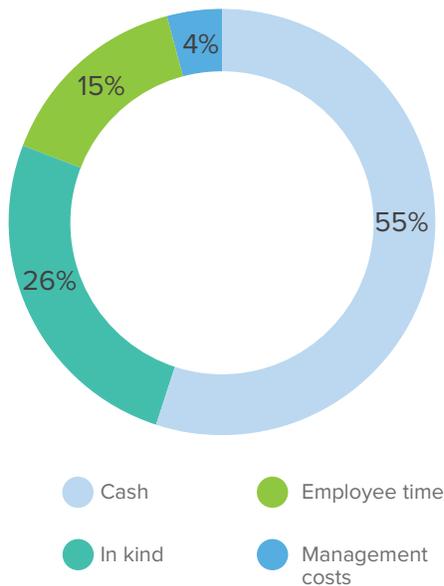
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### Healthy and Inclusive Workplace 7

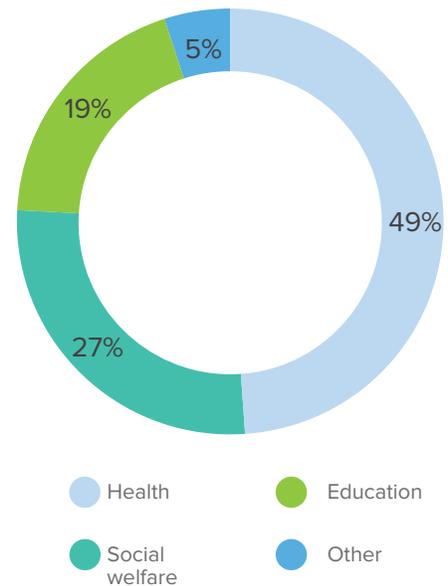
## Corporate giving - cumulative since fiscal 2016



## How the Company contributed in fiscal 2019



## Areas impacted by the Company's fiscal 2019 contributions



## Corporate giving, by Division (\$million)

	Fiscal 2019 <sup>1</sup>	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	25.1	25.7	-2.3
Retail Pharmacy International	7.0	7.2	-2.8
Pharmaceutical Wholesale	1.2	0.8	+50.0
<b>Total</b>	<b>33.3</b>	<b>33.7</b>	<b>-1.2</b>

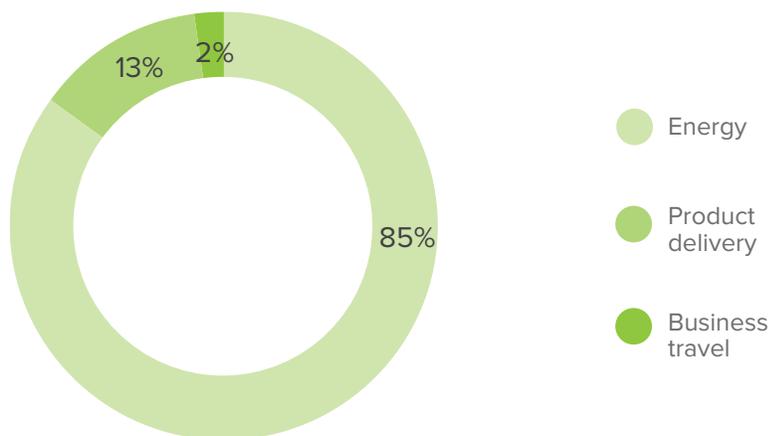
<sup>1</sup> Fiscal 2019 includes for the first time Walgreens employee volunteering hours for activities that do not involve fundraising.

## Emissions

Total Company CO<sub>2</sub>e emissions, by source (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Energy	1,818	1,800	+1.0
Product delivery	271	273	-0.7
Business travel	52	56	-7.1
	<b>2,141</b>	<b>2,129</b>	<b>+0.6</b>

CO<sub>2</sub>e emissions by source fiscal 2019



CO<sub>2</sub>e emissions by scope<sup>1</sup> (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Scope 1 emissions	389	370	+5.1
Scope 2 emissions	1,645	1,639	+0.4
Scope 3 emissions	107	120	-10.8
	<b>2,141</b>	<b>2,129</b>	<b>+0.6</b>

Total Company CO<sub>2</sub>e emissions, by Division (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	1,776	1,731	+2.6
Retail Pharmacy International	199	234	-15.0
Pharmaceutical Wholesale	166	164	+1.2
	<b>2,141</b>	<b>2,129</b>	<b>+0.6</b>

<sup>1</sup> Scope 1 emissions are those generated directly from sources owned or controlled by the Company, including those resulting from heat and electricity produced by our on-site plant in Beeston, Nottingham, UK except for the portion sold to third parties or to the grid, which was 32,000 metric tonnes in fiscal 2019 and 31,000 metric tonnes in fiscal 2018. Scope 2 emissions are those generated by purchased electricity, heat and steam consumed by the Company. Scope 2 emissions calculated using a market-based method were 1,575,000 metric tonnes in fiscal 2019 and 1,558,000 metric tonnes in fiscal 2018. Scope 3 indirect emissions are a consequence of Company activities but occur from sources not owned or controlled by the Company. WBA currently reports on business travel and downstream transportation and distribution Scope 3 emissions.

Energy

Energy use, by Division (GWh)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	3,981	3,748	+6.2
Retail Pharmacy International	514	577	-10.9
Pharmaceutical Wholesale	181	173	+4.6
	<b>4,676</b>	<b>4,498</b>	<b>+4.0</b>

CO<sub>2</sub>e emissions from energy, by Division (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	1,622	1,580	+2.7
Retail Pharmacy International	152	178	-14.6
Pharmaceutical Wholesale	44	42	+4.8
	<b>1,818</b>	<b>1,800</b>	<b>+1.0</b>

CO<sub>2</sub>e emissions from energy, by type (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Electricity	1,666	1,662	+0.2
Gas	140	122	-14.8
Other	12	16	-25.0
	<b>1,818</b>	<b>1,800</b>	<b>+1.0</b>

# Product delivery

CO<sub>2</sub>e emissions from product delivery, by Division (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	130	125	+4.0
Retail Pharmacy International	31	38	-18.4
Pharmaceutical Wholesale	111	110	+0.9
	<b>272</b>	<b>273</b>	<b>-0.4</b>

## Business travel

CO<sub>2</sub>e emissions from business travel, by type (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Road	27	25	+8.0
Air	24	30	-20.0
Rail	1	1	0
	<b>52</b>	<b>56</b>	<b>-7.1</b>

CO<sub>2</sub>e emissions from business travel, by Division (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	25	25	0
Retail Pharmacy International	16	19	-15.8
Pharmaceutical Wholesale	11	12	-8.3
	<b>52</b>	<b>56</b>	<b>-7.1</b>

CO<sub>2</sub>e emissions from business travel per 1,000 employees, by Division and for the Company (metric tonnes)

	Fiscal 2019	Fiscal 2018 <sup>1</sup>	Year-over-year change (%)
Retail Pharmacy USA	108	117	-7.7
Retail Pharmacy International	196	223	-12.1
Pharmaceutical Wholesale	405	448	-9.6
<b>Walgreens Boots Alliance</b>	<b>153</b>	<b>171</b>	<b>-10.5</b>

<sup>1</sup> We previously reported 106 metric tonnes and 160 metric tonnes of CO<sub>2</sub>e emissions from business travel per thousand employees for Retail Pharmacy USA and for the Company respectively for fiscal 2018. The relevant figures have been restated to reflect more accurate data.

Waste

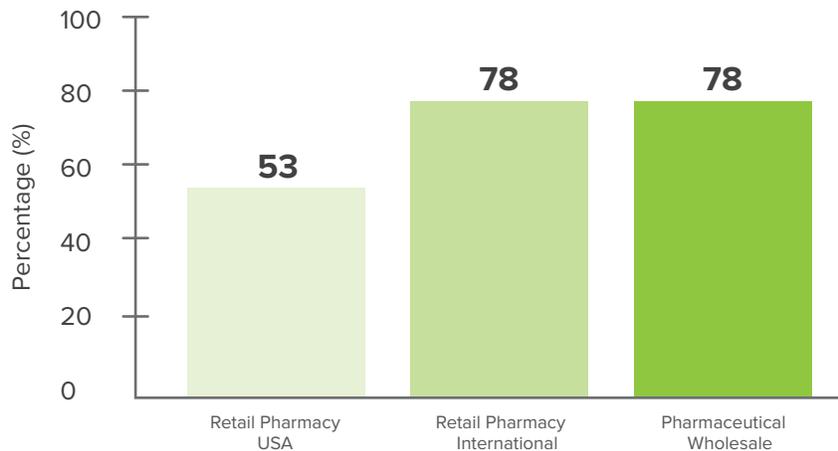
Waste by method of disposal (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Landfill	309	304	+1.6
Incinerated <sup>1</sup>	1	2	-50.0
Recycled <sup>2</sup>	384	364	+5.5
	<b>694</b>	<b>670</b>	<b>+3.6</b>

Waste by Division (000 metric tonnes)

	Fiscal 2019	Fiscal 2018	Year-over-year change (%)
Retail Pharmacy USA	625	597	+4.7
Retail Pharmacy International	46	53	-13.2
Pharmaceutical Wholesale	23	20	+15.0
	<b>694</b>	<b>670</b>	<b>+3.6</b>

Percentage of Waste recycled, by Division



<sup>1</sup> Without heat recovery.

<sup>2</sup> Includes materials recovered via incineration with heat recovery.

## Employees by Division<sup>1,2</sup>

	As of August 31, 2019	As of August 31, 2018
Retail Pharmacy USA	234,000	244,000
Retail Pharmacy International	80,000	83,000
Pharmaceutical Wholesale	28,000	27,000
	<b>342,000</b>	<b>354,000</b>

## Employee retention as of August 31, 2019<sup>1,3</sup>



## Employees by gender and employment type as of August 31, 2019<sup>1,2</sup>

Employment type	All (%)	Permanent (%)	Temporary (%)	Part-time (%)	Full-time (%)
Male	32	98	2	24	76
Female	68	99	1	36	64
Undisclosed	0	100	0	33	67
<b>All employees</b>	<b>100</b>	<b>98</b>	<b>2</b>	<b>33</b>	<b>67</b>

## Diversity of employees as of August 31, 2019<sup>1,2</sup>

Employment category (%)	Age group (%)			Gender (%)			Race, ethnicity (%) U.S. employees		
	<30	30-50	>50	Male	Female	Undisclosed <sup>4</sup>	White	People of color	Undisclosed <sup>4</sup>
Manager 7	11	68	21	48	52	0	70	30	0
Non-manager 93	39	40	21	31	69	0	50	49	1
All employees 100	37	42	21	32	68	0	51	48	1

<sup>1</sup> Employees of fully owned WBA businesses; does not include employees of companies in which WBA has equity method investments.

<sup>2</sup> Does not include contractors because they are not included in our employee figures. Most of our activities are performed by employees, and seasonal variations do not cause significant variation in our employment figures.

<sup>3</sup> Includes existing employees of businesses that have become part of WBA.

<sup>4</sup> Totals showing zeros reflect rounding of amounts lower than 0.5%.